

Taking a Reservation

- Finding out what the client wants:
 - For what time?
 - For how many?
 - Who's the reservation for?
- Giving the client information about restaurant hours:
 - I'm sorry, we're not open on (day).
 - We (open, close) at (time).
 - We're open until (time).
- Refusing a reservation:
 - I'm sorry, there aren't any tables left for (time), but we can give you a table at (time).
 - I'm sorry, the restaurant's full.

Receiving the Diner

- Seating the client:
 - Have you got a reservation?
 - Would you like to (could you) come with me, please?
 - Would you like to (could you) follow me, please?
 - Will this table be all right?
 - Would you like to (prefer, rather) sit (near the window)?
 - Where would you like to sit?
 - You can (may) sit where you like.
 - I'm sorry, that (this) table is already reserved.
 - I'll bring you (the menu).
 - Your table's ready now.
- Telling the client there isn't a table:
 - You can (sit, have a drink, wait) in the bar if you like and we'll call you when we have a table.
 - I'm sorry, the restaurant is full now. We can (might be able to) seat you in (time).

Taking an Order

- Asking the client if he's ready to order:
 - Are you ready to order?
 - Would you like to order now?
 - Have you (decided, chosen) what you'd like?
- Asking the client what he'd like to have:
 - What would you like? (to have, to drink)?
 - Would you (like, care for) (a, some) ... before (dinner, lunch)?
 - Would you like something to drink?
 - What kind of (food, beverage) would you like?
 - What would you like with that?
- Telling the client what he can have:
 - (Today), we've got ...
 - Today's special is ...
 - (The chef's, our) specialty(ies) (is, are) ...
 - For a continental breakfast which is included in the price of the room, you can have ...
 - We've got a choice of ...

- (Everything's) à la carte.
- We've got (there's) a set menu.
- You can choose from the ...
- We have a buffet. You can have all (you want, you'd like) for (price).
- (It's, that's they're) (served) with ...
- I think we can fix (one, some) up for you ...
- I'll ask in the kitchen.
- Telling the client what he can't have:
 - I'm sorry, there (aren't, isn't) any ..., we haven't got (a, any) ...
 - I'm sorry, (there isn't, we haven't got) (any left, any more) ...
- Asking the client how he'd like something:
 - How would you like (that, it, them)?
 - How would you like (that, it, them) (prepared, done)?
 - Would you like (that, it, them) ...?
 - Would you like (that, it, them) with ...?
 - Would you like (a little, a, some, a lot of) ... with (that, it, them)?
- Recommending something to the client:
 - Perhaps (I could recommend, you'd like, you might like) (a, some, a little) ...
 - I would (recommend, suggest) (a, some) ...
 - Why don't you try (a, some) ...
 - It's (very good, delicious) ...
 - (The) ... (is, are) (very good, delicious).
- Finding out if everything's all right:
 - Is everything (satisfactory, all right)?
 - How's the ...?
 - Would you like anything else?
 - Will that be all?

Paying the Bill

- to pay in cash
- to pay by traveller's cheque
- to pay in foreign currency
- to pay by credit card
- Credit cards are not accepted.
- We can take a cheque with a banker's card.
- Do you want it all on the same bill or do you want to pay separately?
- There is a cover charge.
- Service is included.
- What seems to be the trouble?
- I think you'll find that is correct.